

### **Camden County School Meals Charge Procedure:**

We are excited to feed your student(s) at school. It is the responsibility of the family to maintain the child's school lunch account for school meals throughout the school year and maintain a positive balance. We understand that situations arise, and a child may not have funds for the day. If family status change occurs through a major life event, notify the School Nutrition Program to discuss possible options. To ensure that students do not go hungry, but also to promote responsible student behavior and minimize the fiscal burden to the School Nutrition Program, the District will enforce the following:

- Students will be allowed no more than three charges.
- No a la carte items or adult meals will be allowed to be charged.

#### Frequently Asked Questions:

- **How will families be notified of low/negative balances?**
  - Families will have access to their child's account several ways.
  - 1. Parents can access their child's or children's account on the [www.MySchoolBucks.com](http://www.MySchoolBucks.com). Emails and account alerts are also used.
  - 2. The School Level School Nutrition Manager or the Central Office Staff can assist with balance information and help connect them to a payment method. The SNP Central office number is 912-729-8340.
- **Are children allowed to charge a meal?**
  - All grade levels are allowed to charge 3 meals if they do not have funds for the day, unless an emergency or unforeseen circumstance arises, and they have the approval of the Central SNP office.
- **What are the consequences for failing to repay a debt?**
  - Failure to pay debt will receive emails, printed letters and calls home.
  - If there is no response, guidance or administration will be notified to reach out to the parent and to help the family if resources are needed.
  - School Meal Debt will be added to their Fines List until paid.
- **Are resources available to children with an unpaid balance?**
  - Yes, the child will receive a nutritious alternate meal to help them to be successful academically, reduce behavior disruptions, or the child becoming ill from not eating.
  - Resources such as the free & reduced lunch form, [MySchoolBucks.com](http://MySchoolBucks.com) payment app information, and other resources will be provided to the parent or guardians by guidance or administration.